Appointment reschedule and cancellation policy

1. Cancellation/No Show Policy: We require a MINIMUM 1 full business day's notice with any scheduling changes. Please note that we are CLOSED on Thursdays and Sundays. Appointment deposits are NON-REFUNDABLE.
    i. A confirmed appointment that results in a cancellation or no show with less than the time frame we request, will result in **forfeiture of the appointment deposit**.
    ii. For no show, additionally, the card on file will be automatically charged the remaining balance of **full single treatment cost**.

2. Rescheduling Policy: Appointment deposits are 100% transferable to a rescheduled appointment only if a MINIMUM of one full business day notice was provided.
    a. Should you need to reschedule your appointment, you have 30-days from your original appointment date to reschedule & complete the treatment(s) included in the *promotional offer*. After 30-days this treatment offer is invalid.
    b. As a courtesy, each client is *allowed one reschedule for the promotional offer* as treatment times are limited.
    c. If you fail to notify us within the required time frame, it will result in **forfeiture of the appointment deposit.**